

## ***II Dolphins Sailing School***

### ***Terms and Conditions***

#### ***Deposit and Payment***

*All of our business offerings, which include sailing classes, charters, sunset cruises, or contractor services are scheduled and booked on a first come first served basis using a 50% deposit system. Which means that a deposit of 50% of the requested service fee is required to secure the booking. The balance is due 30 days prior to the course start date. Reservations made within 30 days of the course date require full payment. Forms of payment accepted are by VISA, MasterCard, personal check, money order, cash or any other mutually agreed upon form of payment. American Express is not accepted.*

#### ***Cancellation and Rescheduling Policy***

*If you cancel a reservation 30 days prior to your departure date, the deposit and course fee are non-refundable and cannot be applied to another course or date, except: If cancellation is requested 31 days prior to the scheduled departure date a cancellation fee of \$100.00 per person will be charged and the balance of your deposit refunded. If you want to reschedule your reservation date for another date, a rescheduling fee of ½ of your 50% class deposit will be charged and your reservation will be moved to the new date. Full refunds will be made if II Dolphins Sailing School cancels a course. II Dolphins Sailing may cancel any course or charter at any time before departure for any reason, including insufficient participants to operate the program. II Dolphins Sailing will make every effort to follow any published itinerary, but factors beyond our control can and do happen. These include weather systems, high winds, low water, mechanical issues, sickness, and events beyond your or our control. If we cancel a reservation, II Dolphins Sailing will make every effort to find a suitable replacement date, but our liability is limited to a full refund of payment rendered, not to include travel or accommodation fees.*

#### ***Refunds and Adjustments***

*Should you need to leave the course before it is complete, due to sickness, family emergency or any other reason, no refunds or adjustments can be made for any unused portion of a course.*

#### ***Travel Insurance***

*If cancellation occurs within 30 days of the departure date, no refunds will be issued from II Dolphins Sailing, except as noted above in our Cancellation and Rescheduling Policy. For this reason, the purchase of travel insurance is strongly recommended to protect your investment, which can cover cancellation due to medical reasons, default and/or airline strike, weather, mechanical issues (yours or mine), etc. Travel Insurance policies vary, so choose wisely and verify the purchased coverage. You are assuming any and all financial loss associated with your travel arrangements and/or accommodations.*

#### ***Certification of Health***

*Student certifies that he or she does not have any condition or disability that would create a hazard or hardship for other persons participating in the program and the student understands that health care standards, facilities and services at sea may be difficult or inadequate for treatment of certain health conditions. II Dolphins Sailing makes no representations or warranties and disclaims any made regarding special accommodations or handicap accessibility on any program.*

***II Dolphins Sailing reserves the right to decline accepting or retaining any person whose health or actions impedes the operation of a trip or the welfare and enjoyment of fellow travelers.***

Signed: \_\_\_\_\_ Date: \_\_\_\_\_